

Privacy policy HYMNN OOD.

This is the privacy statement of HYMNN OOD (hereinafter "HYMNN").

HYMNN considers your privacy extremely important. In this privacy statement you can therefore read how HYMNN handles your personal data and what your rights are.

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Personal data that is processed

If you become a customer of HYMNN, we enter into an agreement. In order to properly execute this agreement, HYMNN needs some of your information. Unfortunately, without this information, we cannot conclude an agreement with each other. For the execution of the agreement, HYMNN needs the following information from you: Name, Address, E-mail address.

For personal coaching HYMNN also requests your telephone number and for Human Design related activities HYMNN also requires your birthdate, -place and -time.

The data that HYMNN processes are received from you. In some cases (for example, if your employer purchases services from HYMNN), HYMNN receives your data from the employer. This should always only happen after your employer has asked for your permission.

HYMNN uses external service providers to properly shape the services, such as administrators, consultants and suppliers of other services. Below you can read more about the internal processes for which personal data is processed.

Keeping records

To keep track of its financial records, HYMNN uses administration software. This software processes your name, address, bank account number and other information on the invoice. In order to execute the agreement, it is necessary that this data is processed, because HYMNN has a legal obligation to draw up and send invoices.

In addition, sales (Plug&Pay) and payment software (Mollie) is connected to our website. These parties process your bank account number and your name. Both will never use your information for any other purpose than (technical) support and will not store your information beyond the legal terms.

Email

For sending e-mails (for example an automatic newsletter or an online course) HYMNN uses email software. This software processes your name and e-mail address. These providers have their own, legally compliant privacy policies.

If you sign up for the newsletter, HYMNN will only process your data on the basis of your request and you can always withdraw this permission. The e-mails you received before you withdrew the consent will have been sent in compliance.

Courses platform

If you order access to an online course, you get access to the course platform. Your e-mail address will be passed on in order to be able to execute the agreement properly (giving access to the online course) by creating an account by you.

Retention period

Are you a customer and do we have an agreement with each other? Then we keep your data (such as invoice and payment details) for 10 years after the termination of our agreement. This is the statutory retention period used by the Tax and Customs Administration in Bulgaria. HYMNN deletes other data no later than two years after they are no longer used. After unsubscribing from the newsletter, HYMNN will delete your data after three months at the latest.

Sharing personal data with third parties

Of course, HYMNN does not sell your data to third parties and HYMNN will not sell them and HYMNN won't just share them with third parties either. Sharing with third parties only happens if this is necessary for the execution of the agreement, for example if software is used (as you have read above) or other self-employed persons who support HYMNN. HYMNN has concluded processing agreements with these parties, but remains the controller for these processing operations.

Cookies

HYMNN uses cookies on the website. These are only necessary and functional cookies in which no personal data is collected.

Other people's websites

Sometimes HYMNN can link to other people's websites and is not responsible or liable for what these parties do with your data. HYMNN refers to the privacy and cookie statements of these parties.

Data to the USA

HYMNN strives to work with parties within the EU as much as possible, but sometimes HYMNN uses parties outside the EU. That is the case with the email software. HYMNN has investigated what security measures this party has taken to

protect your data (such as encryption and pseudonymization) and only engaged this party when it was convinced of the level of protection. Of course, processing agreements have been concluded and HYMNN has made additional agreements with these parties. A risk assessment was made of the type of information that is shared.

Automated decision-making

At HYMNN, there is no automated decision-making without human intervention. Based on the applicable privacy policies, you have certain rights: for example, you have the right to view, correct or delete your personal data. In addition, you have the right to withdraw your consent to the data processing or to object to the processing of your personal data HYMNN you have the right to data portability. This means that you can submit a request to send the personal data we have about you in a digital format to you or another organization mentioned by you.

You can send a request for access, correction, deletion, data transfer of your personal data or request for cancellation of your consent or objection to the processing of your personal data to info@hymnn.com will respond to your request as soon as possible, but no later than one month.

Complaints

You have the right to file a complaint about the handling of privacy with the national supervisory authority. HYMNN appreciates receiving your complaint itself first.

Security

HYMNN takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized modification. An example of securing your information is by using a secure website (SSL certificate) and applying strong passwords.

If you feel that your data is not properly secured or there are indications of abuse, please contact HYMNN via info@hymnn.com.

Do you have any questions? Please contact us via info@hymnn.com. The privacy statement is subject to change. The most current version can always be found on the website.